



# Bravo II Training for CSBs

November 2021

Optum Virginia Provider Relations  
and S.T.E.M. Team Leads



# Presentation Agenda

- Welcome and Introductions
- Bravo II Overview
- Bravo II Licensing Requirements
- Bravo II Claims Impact
- Bravo II Service Authorization Process
- Q & A



# What is Bravo II?

## PROJECT BRAVO:

Behavioral Health Redesign for Access, Value & Outcomes, New Enhanced Behavioral Services

## GOAL:

To fully implement behavioral health services that provide a full continuum of care to Medicaid members. This comprehensive system will focus on access to services that are:

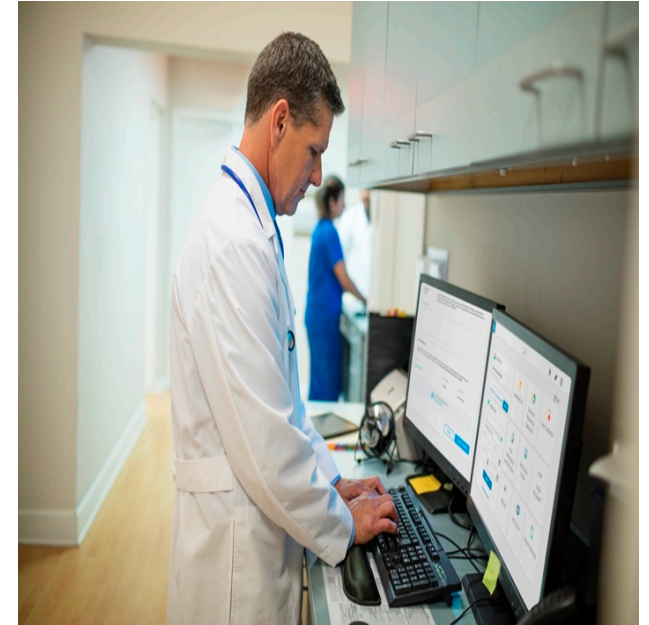
High Quality  
Evidence-Based  
Trauma-Informed  
Cost Effective



# How does Bravo II impact CSBs?

The current Medicaid billing codes used for reimbursement activities within Emergency Services/Crisis Intervention will be replaced by use of Medicaid billing codes for Mobile Crisis Response Services.

CSBs, as of December 1<sup>st</sup>, will provide Emergency Services under Outpatient/Crisis Stabilization overarching license (#07-006) which will mirror the overarching license applied to Mobile Crisis Services.



# Bravo II Impact on CSB Licensure

By December 1<sup>st</sup> the Office of Licensing will be transferring all CSB's Emergency Services /Crisis Intervention Licenses (#07-001) and or locations to the Outpatient Srvs/Crisis Stabilization License (#07-006).

To view the full October 21 memo outlining changes to Emergency Services licenses click [here](#).



# When is a Service Modification Needed?

<b>If a CSB plans to provide mobile crisis or community stabilization</b>	<b>No Service Modification is needed</b>
<b>If a CSB plans to provide 23-hour crisis stabilization services at an existing 07-006 licensed location</b>	<b>No Service Modification is needed</b>
<b>If a CSB intends to provide 23-hour crisis stabilization at a location where it is not currently providing Emergency Services</b>	<b>The CSB will need to submit a service modification form to add the location to the new Outpatient Srv/Crisis Stabilization License (#07-006)</b>



# Bravo II Claims Impact

- Claims submitted on or after December 1<sup>st</sup> will be paid in accordance with the billing guidelines outlined in the DMAS notification
- Optum has developed a claims crosswalk for your use and it will be posted to the BRAVO II section of the [Provider Express](#) in the announcements section by November 15<sup>th</sup>.
- Questions concerning claims payment should be directed to tools found on Provider Express [Contact Us \(providerexpress.com\)](#) or they can be sent to your assigned provider relations contact for review and resolution.

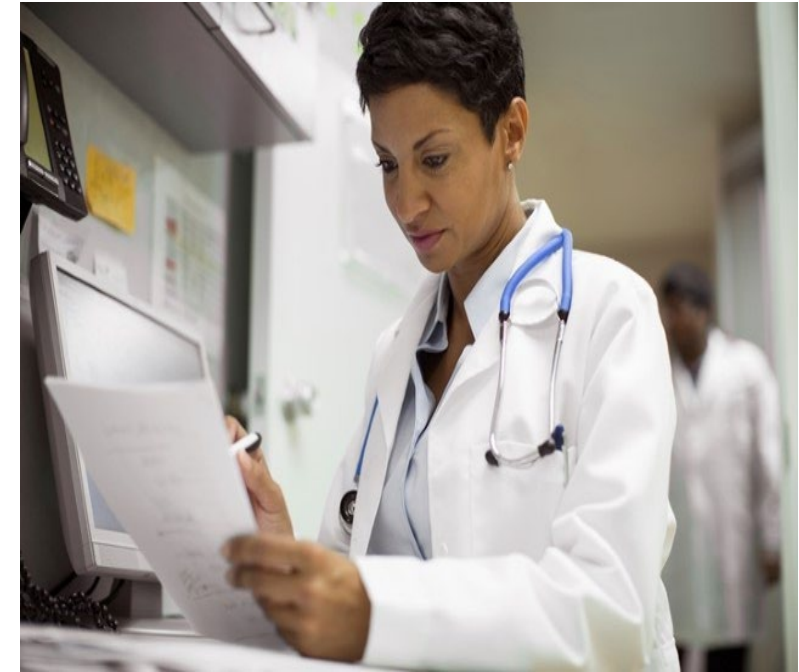


# Bravo II Service Authorization Impact

Any applicable services that will span the 12/1 go live will be adjusted 12/1 forward to cover new service code.

The portal located on provider express has been updated to be in line with BRAVO Phase II Enhancement.

A portal training deck and the portal request form can be found on the Virginia page of [providerexpress.com](http://providerexpress.com)







# Training Opportunities

## Upcoming Training

- Monday, November 22<sup>nd</sup> 10am  
Bravo II Trainings for Crisis Providers

Click [HERE](#) to register

- For More Information on the CONNECT portal and how to register for the Nov. 9<sup>th</sup> and Nov. 10<sup>th</sup> training sessions please visit:

[Office of Licensing / Virginia Department of Behavioral Health and Developmental Services](#)





# BRAVO II Survey

Please be sure and respond to the survey that was sent to you regarding your intent in providing the new Crisis Services.

Or reach out to [john\\_strube@optum.com](mailto:john_strube@optum.com) and let us know

Or to launch survey click the link below:  
[https://optumhealthresearch1.co1.qualtrics.com/jfe/preview/SV\\_9RXGQldK9bzl6vk?Q\\_CHL=preview](https://optumhealthresearch1.co1.qualtrics.com/jfe/preview/SV_9RXGQldK9bzl6vk?Q_CHL=preview)



## Optum/United Healthcare Community Plan of Virginia - Project BRAVO survey

### Identification and Contact Information

Provider/Group/Facility Name	<input type="text"/>
National Provider Identifier (NPI) Number	<input type="text"/>
TAX ID Number (TIN)	<input type="text"/>
Provider/Group/Facility Contact Name	<input type="text"/>
Provider/Group Facility Contact Email	<input type="text"/>

Next

# Additional Questions

Reach out to your Virginia network provider relations contact for assistance

Central VA/Tidewater

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