



DATE: 2/1/2022

Dear Provider:

**Updated: Notice Regarding Changes to the Authorization Process for Mississippi Community Mental Health Services**

On October 1, 2021, UnitedHealthcare Community Plan of Mississippi changed the way it receives authorization requests for the following Community Mental Health services effective 11/1/2021, where authorization requests for the identified services will only be accepted through the online portal located on the Mississippi page of [providerexpress.com](http://providerexpress.com):

- Assertive Community Treatment
- Intensive Community Outreach and Recovery Team (ICORT)
- Mississippi Youth Programs Around the Clock (MYPAC)

There were trainings in October 2021 on the prior authorization changes with all the materials, which are available at [providerexpress.com](http://providerexpress.com) homepage click on: Our Network > State Specific Provider Information > Mississippi > MS Prior Authorization Information and Resources.

Mississippi Department of Medicaid has recently provided information on the new MYPAC code (H0037) requiring authorization effective 1/6/2022.

United Healthcare Community Plan of Mississippi will be implementing an authorization requirement for H0037 **effective 2/28/2022** and will be using the same portal at Provider Express as the T2023.

At this time, when a MYPAC provider is requesting authorization for both H0037 and T2023, there will need to be separate requests for the H0037 and T2023. For current members receiving MYPAC services that include H0037, for dates of service 2/28/22 forward, will require authorization.

We are working on a future enhancement to allow providers to request both the H0037 and T2023 in one request with an expected roll out sometime in March 2022.

Should you have any questions or would like a provider specific review/training, please contact your Provider Relations representative or the Provider Service Line at 1-877-614-0484.

We highly value your participation in our network.

Sincerely,

Trey Hudson  
Director Provider Services  
Optum, Inc.