



**Greater St. Louis Construction Laborers' Welfare Fund**  
**United Healthcare Choice Plus**  
**BEHAVIORAL HEALTH QUICK REFERENCE GUIDE**

The Greater St. Louis Construction Laborers' Welfare Fund (St. Louis Laborers) provides benefit administration for members of the Local 42 & 110 unions in greater St. Louis, Missouri. They were established in 1933 and are affiliates of LIUNA—the Laborers' International Union of North America—the most progressive, aggressive and fastest-growing union of construction workers, and one of the most diverse and effective unions representing public service employees.

Beginning 3/1/2019, UnitedHealthcare and Optum will be the new medical and behavioral plans respectively. Optum's behavioral services include a 6 visit Member Assistance Program (MAP), including acting as management consultants to the Laborers' Drug Testing Program, as well as full Mental Health and Substance Abuse benefits in all levels of care. Members qualify for benefits based on hours worked per calendar year quarter, and there are currently approximately 10, 900 members and eligible family members.

<b>Provider Information</b>	Provider Express: <a href="#">State-Specific Provider Information: Missouri</a> Provider Search: <a href="http://liveandworkwell.com">liveandworkwell.com</a>
<b>Customer Service</b>	Customer Service at: 1-800-848-8327 TTY 1-800-543-7162
<b>Prior Authorization</b>	National call center: 1-866-606-6751
<b>Paper Submission</b>	Optum Behavioral Health PO Box 30757 Salt Lake City, UT 84130
<b>Electronic Submission</b>	Submit claims online through: <ul style="list-style-type: none"> <li>• <a href="http://Providerexpress.com">Providerexpress.com</a></li> <li>• Payer ID for submitting claims is 87726</li> </ul>
<b>Claim Status</b>	National call center: 1-800-489-0228
<b>Claim Appeals</b>	Optum Appeals & Grievances P.O. Box 30512 Salt Lake City, UT 84130-0512  Fax: 1-855-312-1470 Phone 1-866-556-8166
<b>Update Practice Info</b>	You can update your practice information by logging into <a href="http://Providerexpress.com">Providerexpress.com</a> and going to <i>My Practice info</i> .
<b>Network Management</b>	You can locate your Network Manager by going online at <a href="http://Providerexpress.com">Providerexpress.com</a> > Contact Network Manager or call: Optum Behavioral Network Services 1-877-614-0484