



## UnitedHealthcare Community Plan Billing Aid for Crisis Intervention Services

This document is intended to assist UnitedHealthcare Community Plan Behavioral Health Providers with billing correctly for Crisis Intervention (CI) Services. CI consists of two components:

### CI-Emergent (S9485)

- This is the initial service and should be billed on the first day of treatment. No prior authorization is needed.
- There may be cases where it is medically necessary to keep the member in the emergent phase longer than one day. **The additional days past day one will require prior authorization.**

### CI-Ongoing/Follow-Up (H2011)

- On the second day, the member should be transitioned into CI-Ongoing. CI-Ongoing will require prior authorization until the episode is resolved.
- If another episode occurs within 7 days of the previous, it is considered the same episode and no S9485 should be billed. If another episode occurs and is billed for after 7 days, it is considered a new episode and S9485 is required on the initial day.

**For more details regarding Crisis Intervention Services, please refer to the Louisiana Department of Health Behavioral Health Services Provider Manual.**