



July 2, 2015

**Provider Notification: Florida Medicaid MMA (Managed Medical Assistance) Substitution Services**

Dear Provider:

Optum has received approval from the Agency for Health Care Administration (AHCA) to offer substitution services for Florida Medicaid Managed Medical Assistance (MMA) members when clinically appropriate.

Per our contract with the Agency for Healthcare administration, certain services may be offered as a downward substitution to a covered service. Substitution services offered by a health plan must be approved by the Agency for Health Care Administration. Members must also agree to accept a substitution service and indicate their acceptance in writing.

The following services, with associated Revenue and/or HCPCS service codes in parentheses, are the approved substitution services:

- Mental Health Partial Hospital in a hospital setting (912)
- Mental Health Residential Treatment (1001)
- Self-Help/Peer Services (H0038)
- Mobile Crisis, provided by Master's Level Clinician (H2011 HO)
- Home-Based Outpatient Services (H2019 HB)
- Ambulatory Detoxification Services in an Outpatient Setting (S9475)

You are receiving this notification because your facility/agency is contracted for one or more of the above services. Optum Care Advocates will evaluate cases for potential utilization of substitution services.

Optum Care Advocates determine whether or not a case qualifies for authorization of substitution services. If an Optum Care Advocate determines that a particular case qualifies for substitution services, they will authorize those services and you will receive an authorization letter.

Members must agree to receive substitution services and sign a form indicating their acceptance of a substitution service. Enclosed is an approved form. This form is also posted on [providerexpress.com](http://providerexpress.com) for your use. Providers are responsible for securing the member's signature indicating that they accept a substitution service prior to the service being delivered to the member. The Care Advocate will ask the provider at the time of authorization if this form has been signed. The signed form is to be placed in the member's chart for documentation purposes. Substitution services will be available to members beginning 7/6/15. All Substitution services require authorization in addition to member consent.

Should you have any questions about this communication, please contact me directly.

Sincerely,  
*Amy Rice*

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