



September 6, 2012

Provider Name  
123 Street Ave,  
City, ST. zip

**Re: UnitedHealthcare Community Plan Change in Participation with Florida Healthy Kids program**

Dear Provider,

We regret to inform you that effective October 1, 2012, UnitedHealthcare has not been selected by Florida Healthy Kids (FHK) Corporation to continue to be one of the State's insurers for the Florida Healthy Kids Insurance Program in the following counties: Brevard, Calhoun, Collier, Columbia, Dixie, Franklin, Gadsden, Gilchrist, Hillsborough, Jefferson, Lake, Leon, Levy, Liberty, Madison, Marion, Martin, Okeechobee, Pasco, Pinellas, Polk, Sarasota, Seminole, St. Lucie, Sumter, Wakulla.

If you currently have an FHK member in treatment, you will need to determine which plan the member is transitioning to within your county. The member should have their new member ID card from their new health plan prior to October 1, 2012. **United Behavioral Health (UBH) will be the responsible payor for dates of service up to and including September 30, 2012.** For dates of service beginning October 1, 2012 the member's new plan will be the responsible payor.

UBH does continue to participate in the FHK program in 41 counties. For FHK members you serve from any county other than those listed above, you may continue to provide services in accordance with your current network participation with us.

Please note this does not impact your participation in our network for other accounts such as Medicaid, Medicare and/or Commercial Insurance.

Please log onto [www.ubhonline.com](http://www.ubhonline.com) regularly for additional information and updates pertaining to this program. Should you have questions, please contact Provider Services Line at 1-877-614-0484.

Sincerely,

Amy Rice  
Director of Provider Services Southeast Region  
United Behavioral Health