



Telehealth Billing Quick Reference Guide

(Applicable during COVID-19 public health crisis)

The following guidance is intended to assist providers in billing for telehealth and telephonic services during the COVID-19 crisis and through the public health emergency. For the most current information, please be sure to see the [COVID-19 Updates](#) section on [providerexpress.com](#).

Outpatient Telehealth Services			
	Procedure Codes	Modifier Options	Place of Service (POS) Code
Commercial	<ul style="list-style-type: none"> Use standard outpatient CPT codes Contracted providers, use applicable CPT code(s) listed on your fee schedule 	<ul style="list-style-type: none"> GT GQ 95 	<ul style="list-style-type: none"> Participating Network Providers <ul style="list-style-type: none"> Can use POS you would have used if the service had been delivered in person; or Can use POS 02 or POS 10 as appropriate Non-Participating Providers <ul style="list-style-type: none"> Use POS you would have used if the service had been delivered in person; or Can use POS 02 or POS 10 as appropriate
Medicare Advantage	<ul style="list-style-type: none"> Use standard outpatient CPT codes Contracted providers, use applicable CPT code(s) listed on your fee schedule 	<ul style="list-style-type: none"> GQ 95 	<ul style="list-style-type: none"> POS 02 or POS 10 as appropriate
Medicaid	<ul style="list-style-type: none"> Use standard outpatient CPT/HCPCS codes listed on your fee schedule; or, Follow your state Medicaid billing requirements, if different than the above guidance. 		<ul style="list-style-type: none"> POS 02 or POS 10 as appropriate
Intensive Outpatient Program (IOP) or Partial Hospitalization Program (PHP)			
	Procedure Codes	Modifier Options	Place of Service (POS) Code
Commercial	<ul style="list-style-type: none"> Use standard revenue (REV) codes 	<ul style="list-style-type: none"> GT 95 	
Medicare Advantage	<ul style="list-style-type: none"> Use standard revenue (REV) codes 	<ul style="list-style-type: none"> 95 	
Medicaid	<ul style="list-style-type: none"> Use standard revenue (REV) codes; or, Follow your state Medicaid billing requirements, if different than the above guidance. 		
Autism/Applied Behavior Analysis			
	Procedure Codes	Modifier Options	Place of Service (POS) Code
Commercial	<ul style="list-style-type: none"> Use standard outpatient CPT codes Contracted providers, use applicable CPT code(s) listed on your fee schedule 	<ul style="list-style-type: none"> GT 	<ul style="list-style-type: none"> POS 02 or POS 10 as appropriate
Medicare Advantage	<ul style="list-style-type: none"> Use standard outpatient CPT codes Contracted providers, use applicable CPT code(s) on your fee schedule 		<ul style="list-style-type: none"> POS 02 or POS 10 as appropriate

Medicaid	<ul style="list-style-type: none">• Use standard outpatient CPT/HCPCS codes listed on your fee schedule; or,		<ul style="list-style-type: none">• POS 02
<ul style="list-style-type: none">• Follow your state Medicaid billing requirements, if different than the above guidance.			