

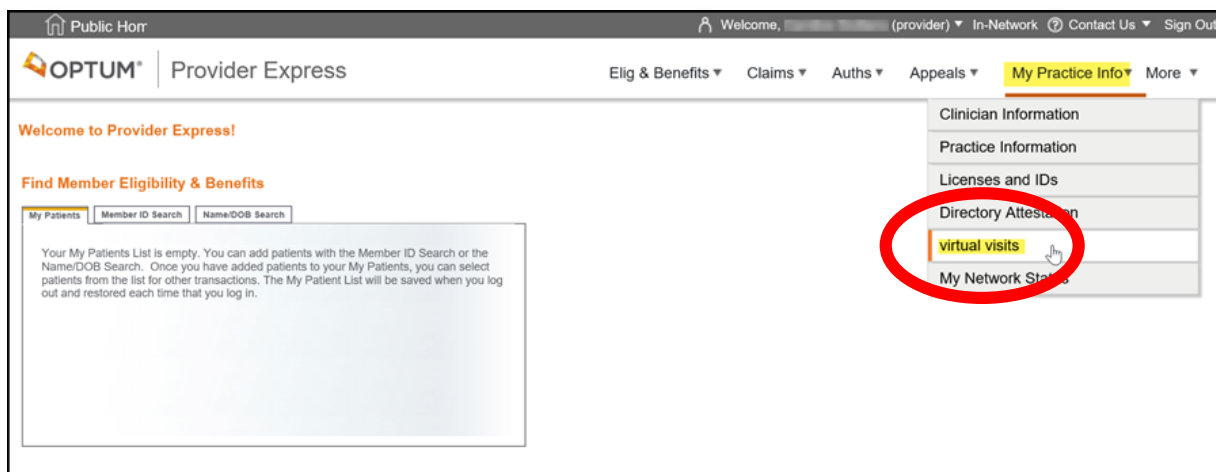
Attestation Process for virtual visits: Now Fully-Automated on Provider Express!



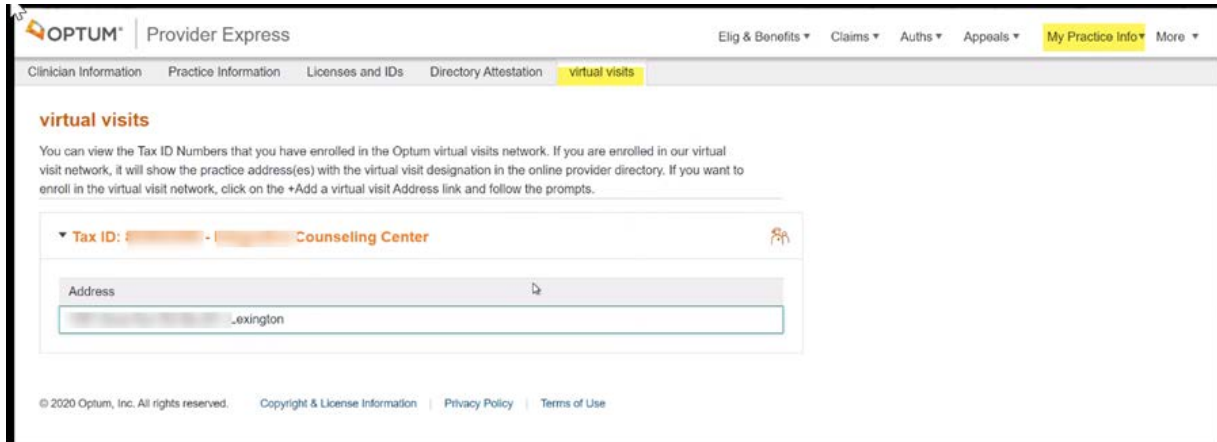
We've made the virtual visits (Telemental health delivery) attestation process simpler and more convenient than ever. Now, instead of downloading and submitting a paper form you can do it quickly online within the secure transactions area of Provider Express.

If you're a registered user of Provider Express, great! If not, it only takes a moment to create a user name and password by clicking "[First-time User](#)" in the upper right corner of the screen. Registered users of Provider Express can access a whole world of convenient features that make working with Optum a smooth and rewarding experience.

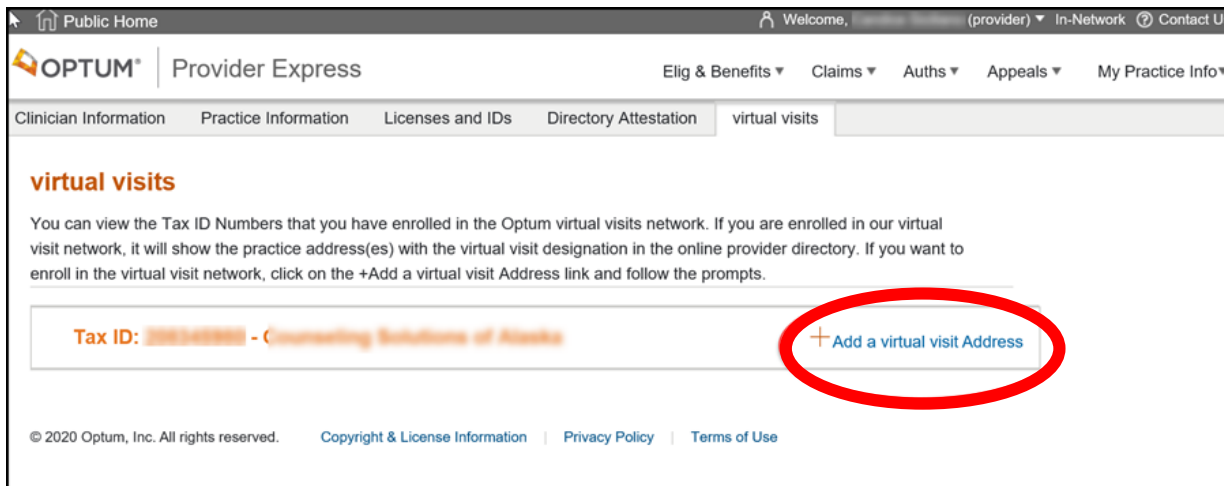
Once logged in, you'll find the online attestation form under the virtual visits menu selection which is under the **My Practice Info** tab.



If you already have a virtual visit address assigned to a Tax ID, this will be displayed, as shown below. On Provider Express a provider can only indicate one virtual visit address per Tax ID at this time.



When a virtual visit address has not been assigned to a Tax ID, the option to add one will be available to the you as shown below.



Once you have chosen to add virtual visits, you will then need to select the platform you will be using from the drop-down box, and to which address under your profile you are assigning as virtual visit, **or** you can choose to add a new address for virtual visits only. If the platform you wish to use is not listed, you will be prompted to send an inquiry to virtualvisitsattestations@optum.com

Add virtual visits

To enroll in the Optum virtual visits network, please select the telehealth technology platform in the selection box below. If you do not find your platform listed, it is not one we currently recognize as an approved platform. Once you have selected your telehealth technology platform, you will need to select one of your existing practice locations or enter a virtual visits only address. Then, review the Attestation and click on the I So Attest button to complete your enrollment in the Optum virtual visits network.

Tax Identification Number
Tax ID:

Select telehealth platform you are using *

[Couldn't find your platform?](#)

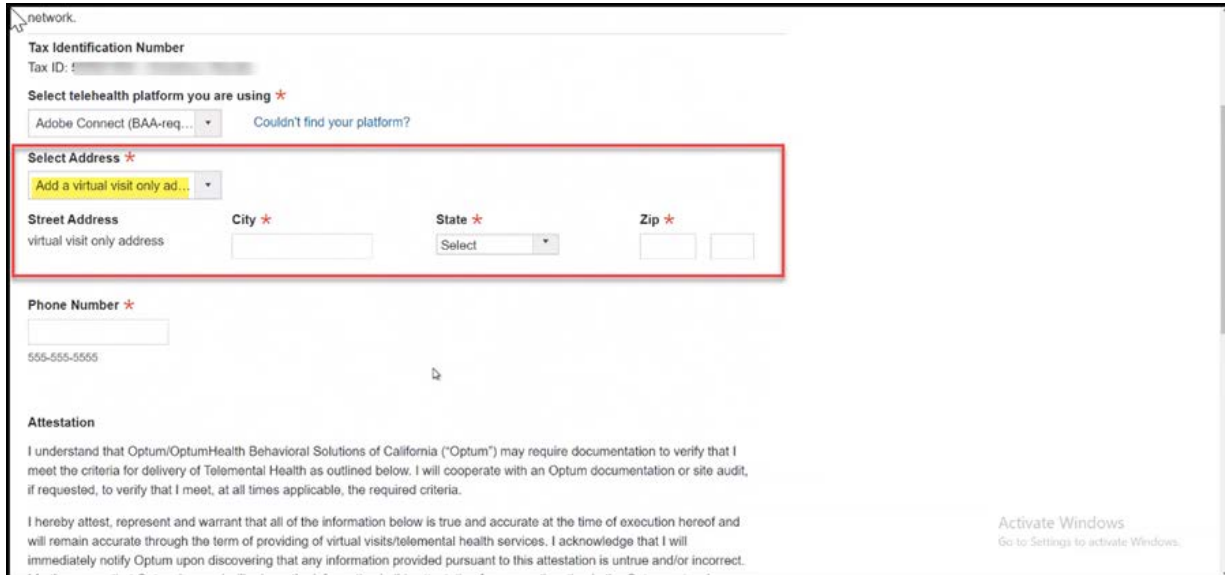
- Select
- 1docway
- Adaptive Telehealth
- AddLive
- Adobe Connect (BAA-required)
- AdvancedMD
- AmWell
- anywhere care/iSalus
- Appia Video (BAA-required)
- Arkansas e-Link Network
- Avaya Scopia

Health Behavioral Solutions of California ("Optum") may require documentation to verify that I am licensed in the state of California to provide Telemental Health as outlined below. I will cooperate with an Optum documentation or site audit, at all times applicable, the required criteria.

I warrant that all of the information below is true and accurate at the time of execution hereof and I agree to immediately notify Optum upon discovering that any information provided pursuant to this attestation is untrue and/or incorrect. I further agree that Optum has and will rely on the information in this attestation for my continuation in the Optum network.

I am, and will remain, in compliance with all applicable laws, rules, regulations and state board requirements applicable to the delivery of telemental health, prescribing, coding requirements, and documented protocols (e.g., informed consent, emergency contact information) in the states in which I am licensed.

This screen shot shows how it will appear when you choose to add a virtual visit only address.



network.

Tax Identification Number
Tax ID: ██████████

Select telehealth platform you are using *

Adobe Connect (BAA-req...
Couldn't find your platform?

Select Address *

Add a virtual visit only ad...
virtual visit only address

Street Address
City *
State *
Zip *

Phone Number *

555-555-5555

Attestation

I understand that Optum/OptumHealth Behavioral Solutions of California ("Optum") may require documentation to verify that I meet the criteria for delivery of Telemental Health as outlined below. I will cooperate with an Optum documentation or site audit, if requested, to verify that I meet, at all times applicable, the required criteria.

I hereby attest, represent and warrant that all of the information below is true and accurate at the time of execution hereof and will remain accurate through the term of providing of virtual visits/telemental health services. I acknowledge that I will immediately notify Optum upon discovering that any information provided pursuant to this attestation is untrue and/or incorrect.

Activate Windows
Go to Settings to activate Windows.

If you are an ABA provider with any of the ABA networks, you will be prompted to visit the virtual visit page on Provider Express to complete a “paper” attestation form as you do today.

Please contact virtualvisitsattestations@optum.com with any questions.

Thank you.