

**OptumHealth Behavioral Solutions of California<sup>1</sup>**  
**Ethnic Diversity and Language Preferences of our Membership**  
**Updated 2017**

Our California Language Assistance Program provides limited English speaking members a number of services to assure that they are able to communicate with their provider effectively. Members can contact us at the phone number on the back of their ID card to determine which services are available to them. Our membership is very diverse in race, ethnicity, and spoken languages. Summary data is provided below as a reference.

<b>Language</b>	<b>Percentage of Linguistically Isolated Members</b>
English*	--
Spanish*	8.25%
Chinese*	2.67%
Tagalog	0.82%
Vietnamese	0.93%
Korean	0.76%

<b>Total</b>	<b>White Population</b>	<b>Asian Population</b>	<b>Black Population</b>	<b>American Indian Population</b>	<b>Pacific Islander Population</b>	<b>Other Race Population</b>
100.0%	61.3%	21.1%	4.8%	0.7%	0.4%	11.8%

<b>Hispanic Population</b>						
<b>Total Hispanic Population</b>	<b>HSP White Population</b>	<b>HSP Asian Population</b>	<b>HSP Black Population</b>	<b>HSP American Indian Population</b>	<b>HSP Pacific Islander Population</b>	<b>HSP Other Race Population</b>
26.0%	13.5%	0.2%	0.3%	0.4%	0.0%	11.5%

<b>Non-Hispanic Population</b>						
<b>Total Non-Hispanic Population</b>	<b>NHS White</b>	<b>NHS Asian</b>	<b>NHS Black</b>	<b>NHS American Indian</b>	<b>NHS Pacific Islander</b>	<b>NHS Other Race</b>
74.0%	47.8%	20.8%	4.5%	0.3%	0.4%	0.3%

<sup>1</sup> Also known as U.S. Behavioral Health Plan, California

\*Denotes USBHPC Threshold Language

HSP Mexican	HSP Puerto Rican	HSP Cuban	HSP Dominican	HSP Salvadoran	HSP Columbian	HSP Guatemalan	HSP Peruvian	HSP Ecuadorian
21.3%	0.6%	0.3%	0.0%	1.3%	0.2%	0.7%	0.3%	0.1%

ASI Chinese	ASI Filipino	ASI Asian Indian	ASI Vietnamese	ASI Korean	ASI Japanese	ASI Other Asian	ASI Other Asian, Not Specified
5.9%	4.4%	3.5%	2.0%	1.9%	1.3%	0.6%	0.1%

AN Sub-Saharan African	AN West Indian	AN Jamaican	NA Haitian
0.6%	0.2%	0.1%	0.0%